

Curriculum Vitae - Mr. Nanji Patel

City – London, UK

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Software Developer | IT Analyst

▪ **Software Developer** (1.5 years) ▪ **Support Analyst** (10+ years) ▪ **Project Support** (4+ years)

SUMMARY:

Experience working in a high-pressure environment. Customer facing - liaising directly with business users at all level.

I am a fully committed, knowledge and confident Web Developer, who possesses the necessary skills, qualities, and experience. I take great pride in the work I carry out, and I believe my problem-solving capabilities, the communication and interpersonal skills, and the attention to detail, will ensure I make a fast and immediate impact.

I am able to prioritize workload, I work very well as part of a team, and I have a strong customer focus capability that ensure the work I do always provides timely and knowledgeable support to help client achievements.

Technical Skill Set

HTML • CSS • JavaScript • React.JS • MySQL • Git • GitHub • Oracle 11g /12c • Office 365 admin • Node • Networking • MSSQL Server • MongoDB • Azure Admin • Desktop support • Windows Server • VS Code • Project IT Support.

Education & training: -

Oldham Tech College -

HND Electronic Eng. Pass.

Westminster Computing College -

C&G computer networking and support, Pass.

Oracle 9i / 10g DBA certificate course completion.

University of Westminster-

BTEC Certificate C Programming language.

BTEC Certificate Data Communications and Networking.

Courses: –

OCI (Oracle Cloud) Foundations and Oracle 12c Administration, MySQL

Microsoft Certified Technology Specialist – SharePoint applications, NET Framework, Data Access.

Microsoft Certified Professional Developer – SharePoint.

Cisco CCNA.

Windows 10.

NetApp ONTAP storage.

AWS Cloud Practitioner Essentials

Azure Fundamentals (AZ-900)

Free Code Camp - Responsive Web Design; JavaScript Algorithms and Data Structures; Front-End Libraries.

Scrimba – Front-End Developer training.

Codecademy – Front-End & Full-Stack developer path.

Skillcrush Web developer training Academy: -

(Tech Stack – HTML; CSS; JavaScript; React JS; Git / GitHub).

100Devs Full-Stack Developer training agency: -

(Tech Stack – HTML; CSS; JavaScript; React JS; Git / GitHub; Node; Express; MongoDB; MySQL).

Work Experience

- Software Developer (freelance) - 100Devs 02-2023 – present
- Create full-stack web apps with current frameworks and packages. Design interactive websites with responsive features
 - Collaborated with a team of developers to build modern and responsive web applications. Built semantically-structured full stack web applications.
 - Languages - HTML, CSS, JavaScript, Node, React.JS, MongoDB, EJS, MySQL.
 - Git version control & GitHub to push and contribute to open source.
- IT Project Analyst – Helios Towers (Telecoms sector) 09-2021 – 12-2022
(contract)
Providing support globally to end users, (Microsoft stack), Azure and VMWare admin, Server 2016 admin, site projects (Yealink VC upgrade, Server hardware upgrade, comms room re-cabling and patching ports). Managing escalations, interacting on a daily basis with developers, maintaining the front-end functionality of SharePoint site. Creating logos, banners, and buttons, Writing cross-browser compliant HTML, CSS & JavaScript. Provide guidance to other team members on web development issues.
- IT Consultant / Project Coordinator – Instant Group 03-2021 – 07-2021
(contract)
Providing IT support globally and working on Sever side projects for the business and external clients. Managing escalations, administering Azure, Power BI support. Managing 3rd party suppliers. Document and manage of IT processes. Managing and procurement of hardware at all sites, Tech Stack (Microsoft).
On boarding new starters and leavers processes. Administering Cisco AP Meraki devices. Assist in meeting rooms.
- Technical Support Consultant – Welwyn Hatfield Borough 07-2020 – 02-2021
(contract)
Providing general on-site IT support (occasional site visit, implementation, application support (Microsoft Win.10 and applications) to council staff members and Councillors).
Symantec Evault – email archiving administration.
Active Directory – Permissions and user account management.
Antivirus: McAfee EPO and suite of products, Symantec and Sophos admin.
Juniper and RSA secure VPN access, setup, administration and monitoring.
- Senior Tech. Analyst – Eisai Pharmaceutical EMEA 01-2018 – 06-2020
(contract)
General Support duties to Eisai EMEA Internal employees, and external clients.
Windows Server administration, VMware VSphere configuration and admin.
VOIP telephony administration and support.
Network troubleshooting, network switch replacement (installation)
Azure AD administration, Office365 administration - Microsoft and VMware Tech stack.
Video Conferencing (Polycom) configure, setup for internal/external meetings.
Projects / deployment – Windows 10 rollout, Office 365 migration.
- IT Analyst - Bechtel Corporation 06-2013 – 09-2017
(contract)
IT support duties (desk side and remote) for all employees global and within Bechtel's London head office, including all global business, remote office setup and on-site support to Bechtel and JV staff at various project site locations.
Software application installs / support (Microsoft Win7/10, Office 2010/2016/365, SharePoint, SFB, MS Teams), Oracle Aconex, Oracle Primavera-PM, Citrix client, AutoCAD, Micro-Station, Air-watch, Worksite, Interaction CRM.
Providing support to Project Managers during the development lifecycle of projects.
Active Directory administration, Exchange 2013 Administration, Network support and troubleshooting.
Assisting in Domain Migration, Migrating APAC, EMEA to AMERS Domain.
VOIP telephony support, Cisco Call Manager, configure and installation of IP phones.
Assisting with the implementation of change / project work within the supported infrastructure,
Implementing / roll-out of Service Now to the global Bechtel sites.
Project IT support – Khalifa port, HS2, Muscat Airport, London City Airport.

On-Site IT Analyst - Ernst & Young

10-2006 – 05-2013

Support for all employees including (VIP, partners, and managers) of the firm dealing in all areas of the business in London campus on all IT related issues.

Performing hands-on fixes at both at software and hardware level. From installing/upgrading applications and operating systems to replacing hardware components. Rebuilding, re-imaging and deploying machines (Dell, Lenovo, HP).

Installation, support for Lotus Notes and databases.

Blackberry Enterprise server administration/adding/removing and troubleshooting.

Network Patching of PC's and set-up, also installing, troubleshooting Cisco IP Phones.

Working on backups including setup, recovery and management of user accounts.

Active Directory administration.

Providing ad hoc services such as networking and assisting AV team on video-conference setup of meeting rooms and configuring PCs and setting up rooms for projects and other special business needs, assisting in office and desk moves.

Installing and supporting in-house bespoke applications.

IBM Notes Client support and Administer Notes Domino Server

EY 2nd office workplace - Served as the only IT Support on site, managed all new hires, service calls, PC installs, moves, changes, and network connectivity. Ensured 100% system availability. Site consisted of 400 users

Hobbies / interest: -

(Web development - Designing / developing websites).

Reading, learning new technologies, to keep up to date.

Other information: -

British Citizen, full clean driver licence